



Water Quality Hotlines for Citizens



Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. Residents sometimes may be the first to recognize “illicit” discharges dumping into storm sewers or coming out of from storm sewer outfalls.

New stormwater regulations from Pennsylvania’s DEP require that your municipality investigate more thoroughly potential illicit discharges (pollutants) into our streams. You can help by promptly reporting the following events to the authorities listed in the hotline box below. Here are some of the conditions that you should report:

- Sediment leaving a construction site in stormwater (Lancaster County Conservation District)
- Observed pollution event or pollutants in stream (DEP)
- Clogged or leaking sewer lines (Northern Lancaster County Authority)
- Failing or overflowing sewer effluent from treatment plant (Northern Lancaster County Authority and DEP)
- Spills (DEP spills hotline)
- Illegal dumping activity into water courses (Brecknock Township, DEP)
- Dry weather flows from outfall pipes into streams (72 hours after a rain storm)(Brecknock Township)
- Fish Kills (Fish Commission, DEP)
- Photos and exact locations are very helpful!

Helpful Phone Numbers		
DEP Water Quality Hotline	717-705-4741	During working hours
DEP 24 Hour Water Quality Hotline	1-877 333-1904	24 hour
DEP Spills and other Emergencies Hotline	1-877 333-1904	24 hour
Off site discharge of sediment , erosion, & other improper controls during construction	Lancaster County Conservation District 717-299-5361 ext. 5	Email photo and send full address and directions
Clogged or leaking sanitary sewers lines; sewage smell in creeks	(717) 445-7553	After hours, call 911
Fish Kills, Illegal Fishing PA Fish Commission	717-626-0228	Also call DEP Water Quality
Dry weather outfall flows (discharges to stream from outfall pipes after 72 hours of no rain)	610-287-6160	Weekdays during working hours

